

# Agenda Item 5

EXECUTIVE  
03 July 2018

## Commercialisation and Commissioning Strategies

---

### Comments from the Overview and Scrutiny Management Board

The Overview and Scrutiny Management Board considered a report on the Commercialisation and Commissioning Strategies on 28 June 2018 and agreed to support the recommendations included in the report. As part of the consideration of this item the Overview and Scrutiny Management Board endorsed the Executive receiving a further report before approving the Commissioning Strategies which are yet to be considered by the relevant Scrutiny Committee.

The Overview and Scrutiny Management Board agreed to pass on the following comments to the Executive as part of the consideration of this item.

- The Board supported the following statements included in the report and Commercialisation Strategy "***The Customer Service Ethos is at the heart of everything we do. Our starting point is always to remember that we are a local authority. We have statutory obligations that we must fulfil including to support and safeguard our most vulnerable residents***", and requested that this statement also be included as part of the Commissioning Strategy Minimum Requirements Document.
- The Board highlighted the need to ensure the Commissioning Strategies and Commercialisation Strategy captures organisational learning to ensure lessons learnt are carried forward to ensure future resilience.
- The Board highlighted the need to strengthen the wording at bullet point 10 of the 'Commercial Model' section of the Commissioning Strategy Minimum Requirements Document and in the final paragraph of that report
- to amend the word 'should' to 'must', i.e. "*the contingency arrangements which will be available in the event of provider failure which **must** be proportionate with the risk and scale of failure*" and "*Commissioners **must** also make provision for adequate contract management on external arrangements so that the provider can be held to account*" This was to ensure provision for adequate transition and contract management on external arrangements.
- The Board highlighted the need to ensure that reasonable consideration was given when determining the delivery model for commissioned services e.g. out sourced or insourced.

**EXECUTIVE**  
**03 July 2018**

**Review of Financial Performance 2017/18**

---

**Comments from the Overview and Scrutiny Management Board**

The Overview and Scrutiny Management Board considered a report on the Review of Financial Performance 2017/18 on 28 June 2018 and agreed that the treatment of underspends and overspends were appropriate and prudent for managing the financial challenges facing the Council.

The Overview and Scrutiny Management Board supported the recommendations included in the report and agreed not to pass any comments to the Executive in relation to this item.

**EXECUTIVE  
03 July 2018**

**2017/18 Council Business Plan Quarter 4**

---

**Comments from the Overview and Scrutiny Management Board**

The Overview and Scrutiny Management Board considered a report on the 2017/18 Council Business Plan Quarter 4 on 28 June 2018 and agreed to support the recommendations included in the report.

The Overview and Scrutiny Management Board agreed to pass on the following comments to the Executive as part of the consideration of this item.

- The Board recommended that appropriate IT security measures were in place in relation to the move of the Performance Data from the Lincolnshire Research Observatory (LRO) to Wordpress from Q1 2018/19. This was due to Wordpress being a worldwide platform and one which had been, reportedly, widely attacked.
- The Board highlighted the increase of 51 primary fires as an area of concern and recommended that this was explored further.
- The Board highlighted concern in the performance of the Public Services Network connection compliance and highlighted the need for maintaining compliance as part of the new agreement to continue with these arrangements.

**EXECUTIVE**  
**03 July 2018**

**Access to the Public Sector Network**

---

**Comments from the Overview and Scrutiny Management Board**

The Overview and Scrutiny Management Board considered a report on Access to the Public Sector Network on 28 June 2018 and agreed to support the recommendations included in the report to continue to secure access to the Public Sector Network through a continuation of the existing arrangements.

The Board agreed that the current arrangements offered good value for money and the proposals included in the report were a good outcome.

However, during discussion of the 2017/18 Council Business Plan Quarter 4, the Board highlighted concern in the performance of the Public Services Network connection compliance and highlighted the need for maintaining compliance as part of the new agreement to continue with these arrangements.